

To: All Health Home Providers

From: Kelly Shamblin, Health Homes Director

Date: June 20, 2023

Re: Health Homes Eligibility Changes

This memorandum is a reminder of upcoming changes to the eligibility rules for the Health Homes program. As previously discussed in the last roundtable meeting the changes are as follows:

Effective July 1, 2023, eligibility for Health Homes services will be limited to members who are not receiving care management as part of another service or program covered by West Virginia Medicaid Program. Claims submitted for Health Home services for members receiving care management as part of other services or programs covered by the West Virginia Medicaid Program will be denied. Additionally, we would like to remind providers that Health Home Services are limited to 1 unit of service per member per calendar month. Claims which would exceed this limit will be denied. Providers are encouraged to review the medical history of Medicaid members prior to offering Health Home services.

To clarify, members who are receiving services from Aged and Disabled Waiver, Personal Care Services, IDD Waiver, CSED Waiver, Children's residential services and those who are in a nursing facility will be ineligible to receive Health Homes services.