

LTSS Service Description and Eligibility Requirements Fact Sheet

PROGRAM FOR ALL-INCLUSIVE CARE FOR THE ELDERLY (PACE)

The PACE program is a unique model of managed care service delivery for the frail elderly living in the community. To receive PACE services an individual must:

- Be 55 years of age or older.
- Be determined by NC Medicaid to need the level of care required under Medicaid for coverage of nursing facility services, which indicates that the individual's health status is comparable to the health status of individuals who have participated in the PACE demonstration waiver programs.
- Reside in the service area of the PACE organization.
- Be enrolled in Medicaid only, Medicare only, Medicare and Medicaid (dually eligible) or can privately pay.
- Be able to live in a community setting when enrolled without jeopardizing health or safety.
- Meet financial eligibility requirements for long-term Medicaid/PACE established by NC Medicaid.
- PACE Program Phone Number: 919-855-4340

MONEY FOLLOWS THE PERSON (MFP)

Money Follows the Person (MFP) is an NC Medicaid demonstration project that assists people who live in qualified facilities in moving into their own communities with support. To qualify for MFP, the person must:

- Currently reside in a hospital, skilled nursing facility or an intermediate care facility for people with developmental disabilities and have resided in a qualified facility for at least 60 days.
- Meet the eligibility requirements for the appropriate community-based long-term services.
- Be receiving Medicaid services before the transition; AND
- Choose to move to a "qualified residence.
- MFP Phone Number: 855-761-9030
- Website: <http://bit.ly.moneyfollowstheperson>

COMMUNITY ALTERNATIVES PROGRAM (CAP/C and CAP/DA)

The Community Alternatives Program (CAP) is a waiver program that provides a cost-effective alternative to institutionalization for a beneficiary in a specified target population who is at risk for institutionalization if specialized waiver services were not available. To be eligible for CAP services:

- Children from 0 to 20 years of age who are medically fragile and have a reasonable indication of need for home- and community-based services to maintain their community placement are eligible for the Community Alternatives Program for Children (CAP/C).
- Individuals 18 years of age and older who are physically disabled, meet a defined level of care and have a reasonable indication of need for home- and community-based services to maintain their community placement are eligible for the Community Alternatives Program for Disabled Adults (CAP/DA).
- Contact NC Medicaid Contact Center at 888-245-0179 to request a referral.

LONG TERM CARE OMBUDSMAN

Long-Term Care Ombudsmen assist residents by advocating to:

- Ensure their ability to exercise their rights, receive quality care, and resolve complaints.
- Provide information to the public on long term care issues.
- Promote community involvement with residents and facilities.
- Contact your Regional Long-Term Care Ombudsman:
https://files.nc.gov/ncdhs/Ombudsman%20Contact%20List-AAA%20Location%20Roster_11_2020.pdf

DIVISION OF AGING AND ADULT SERVICES

The Division of Aging and Adult Services works to promote the independence and enhance the dignity of North Carolina's older adults, persons with disabilities and their families through a community-based system of opportunities, services, benefits, and protections.

- Phone Number: 919-855-3400
- Website: <https://www.ncdhhs.gov/assistance/aging-and-adult-services>