



Provider Instructions for Chiropractic Referral Process

HCHCP now covers 12 annual chiropractic office visits for members in need of services. Please follow the process below when referring members to the chiropractor:

Step 1: PCP submits portal referral request to HCHCP Chiropractor

- Service Type: Specialist Visit
- Referral request date range: Start date is day of submission thru the end of that calendar year 12/31/XX
- Referral request CPT codes included with chiropractic visits:
 - Initial visit can use codes 99202-99205
 - 11 established visits can use 99211-99215
- Referral request cannot exceed 12 office visits per calendar year per member

Please note: The first 6 calendar year office visits do not require medical necessity review for the treatment provided. For office visits 7-12 requested in the same calendar year, the chiropractor overseeing care must submit a prior authorization for requested treatment including clinical documentation to be reviewed for medical necessity as outlined in Step 2, below.

Step 2: Only HCHCP In Network Chiropractors are able to submit these types of requests. Chiropractor submits portal referral requests for members who require more than 6 total chiropractic office visits per year but no more than 12 office visits annually.

- Service Type: Specialist Visit
- Date range: Start date is day of submission thru the end of that calendar year 12/31/XX
- Chiropractor can only utilize the following CPT codes for review: 98940, 98941, or 98942
- Chiropractor completes the **Chiropractic Services Questionnaire**

Question: For this chiropractic visit request, please choose from the following 2 options:

1. **Opt 1** I am requesting to provide up to 6 chiropractic office visits this calendar year
Response: No medical necessity review is required for the first 6 chiropractic office visits provided per calendar year Request is cancelled/does not need to proceed.

2. **Opt 2** I have already provided 6 chiropractic office visits to this member within this calendar year, and I am requesting additional visits

Response: Medical necessity review is required for office visits 7-12 per calendar year. Please submit clinical documentation for review.

Request is routed to UM Review once Chiropractor adds clinical documentation to portal request submission to support chiropractic need for office visits 7-12